



# The Utilities Board of the City of Oneonta

## Free Natural Gas Water Heater Offer Terms and Conditions

**Directions:** Read over these terms and conditions carefully. If you accept these terms, sign at the bottom and take this form to The Utilities Board of the City of Oneonta's office at 105 High School Street in Oneonta. Our office hours are Monday through Friday, 8 a.m. to 4:30 p.m.

- 1) The Utilities Board of the City of Oneonta will give the customer one 40 or 50-gallon tank-type natural gas water heater per single dwelling house.
- 2) This offer only applies to single dwelling houses located along our natural gas mains.
- 3) If the customer already has a natural gas water heater but needs a new one, he/she may partake of this offer as well.
- 4) The Utilities Board of the City of Oneonta will not install or maintain the free water heater. It will be the customer's responsibility to hire a State of Alabama Certified Natural Gas Fitter or Certified Plumber to install and maintain the water heater.
- 5) The Utilities Board of the City of Oneonta will not be held liable for any conditions or damages such as water leaks, gas leaks, etc. that may arise from the quality of service or installation performed by the installing gas fitter.
- 6) The Utilities Board of the City of Oneonta will not be held liable for any conditions or damages that result from a water heater manufacturer defect such as water leaks, gas leaks, etc.
- 7) The free water heater must be installed within 90 days of receiving the water heater. If the water heater is not installed and being utilized within 90 days, the customer will be charged the full price for the water heater. The Utilities Board will require a physical verification of the water heater's installation. Please call toll-free 866-274-5488 so a Utilities Board representative can set up a meeting with you at the location of the installed water heater.
- 8) The customer will deal directly with the water heater supplier, not the Utilities Board, for any warranty claims.
- 9) Do not remove the serial number from the free natural gas water heater. If the water heater fails within the warranty period, you must have this number.

**By signing below you acknowledge and confirm that you have read and accept the terms and conditions for receiving the tank-type natural gas water heater.**

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Service Address



# The Utilities Board of the City of Oneonta

## Free Natural Gas Water Heater Offer

Thank you for choosing natural gas to heat your water. **To receive your free tank-type natural gas water heater, you must complete this form and take it along with the signed terms and conditions to The Utilities Board office at 105 High School Street in Oneonta.** Office hours are Monday through Friday, 8 a.m. to 4:30 p.m.

I REQUEST A FREE TANK-TYPE NATURAL GAS WATER HEATER FROM THE UTILITIES BOARD OF THE CITY OF ONEONTA. I CONFIRM THAT THE FREE WATER HEATER WILL BE INSTALLED BY A STATE OF ALABAMA CERTIFIED NATURAL GAS FITTER OR CERTIFIED PLUMBER AT THE ADDRESS SPECIFIED BELOW.

### **CUSTOMER INFORMATION**

\_\_\_\_\_  
Customer Name (Print)

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Phone #

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
Service Address

\_\_\_\_\_  
City/State/ZIP

\_\_\_\_\_  
City/State/ZIP

### **OFFICE USE ONLY**

Account Number: \_\_\_\_\_

Application Number: \_\_\_\_\_

Service Line Number: \_\_\_\_\_

Check Number: \_\_\_\_\_

Date of Check: \_\_\_\_\_

Installation Verified By: \_\_\_\_\_

Water Heater Capacity:  40-gallon  50-gallon

### **TO BE COMPLETED AT ONEONTA DISC. BDLG. SUPPLY**

Receiver Signature: \_\_\_\_\_

Date Water Heater Received: \_\_\_\_\_

Serial Number (affix here)