



The Utilities Board of the City of Oneonta

Business Hours Monday – Friday 8:00 AM to 4:30 PM



Arrow Disposal Service

Inside City limits -1-866-585-9838

Commercial Garbage – 1-866-585-9838

Arrow Disposal Service

Outside City Limits

1-866-585-9838

*Call city hall about any debris or miscellaneous pickups at 205-274-2150

*Residents age 70 and above or anyone on disability can get garbage exempt though city hall in the city limits of Oneonta. Please contact City Hall at 205-274-2150.



Trouble Spot Check List for Leaks

*Water tank on Commode: **(This is usually the #1 cause of issues)**

Seeping feed valve causing over-flow

Ball or flap valve not sealing

*Water heater filling or leaking, relieve valve open or seeping

*Dripping faucets in tub, shower, lavatory, sink, outside faucet etc...

*Washing machine or dishwasher feed valve open or seeping

*Hose in yard turned on or leaking

*Leaking pipes or fittings in house or in line between meter and house

*Swimming pool, fish pond, fountain etc...

*Water to air conditioning cooling tower running or leaking



***The Oneonta Utilities Board must have access to meters at all times.**

The Utilities Board of Oneonta is only responsible from the water meter to the main and the customer is responsible from the customer's side of the meter into the residence or business. The customer is responsible for sewer lines from the residence or business to main connection. Gas customers are responsible from the meter into the residence or business. However, if you ever smell gas inside or outside of your residence or business call The Utilities Board at 205-274-2159, toll free 1-866-274-5488 or call 911.

Water Tap ¾"	\$500.00	Water Tap 1"	\$575.00
Water Connection Fee ¾"	\$1973.00	Water Connection Fee 1"	\$2512.00
Sewer Tap ¾"	\$320.00	Sewer Tap 1"	\$320.00
Sewer Connection Fee ¾"	\$1261.00	Sewer Connection Fee 1"	\$1611.00
Road Crossing	\$200.00	Gas Tap	\$320.00

(Gas line will be placed on property up to 300 feet free of charge. Anything after that will be \$1.00 a foot)
(High Pressure Gas Tap is an additional \$450.00 charge)

***Full Copy of Rules and Regulations can be found on our website at www.oneontautilities.com**



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Opening an Account

Deposits

Residential

Water (Owned Residence): \$100.00

Water (Renting): \$200.00

Gas \$75.00

Commercial

Varies by Account

To Open a Account you must:

18 Years old

Valid Driver's License or
ID issued in the United States
Social Security Number
Old Accounts paid in full
Paid Deposit

Oneonta Utilities Board bills are billed out monthly for usage for the previous month. Failure to receive your bill does not relieve customer of payment or penalty of late charges. There are approximately 30 days in each billing cycle. Please be aware due dates can vary from month to month, the date will always be listed on your bill. We do disconnect monthly for unpaid accounts. There is a \$75.00 disconnect fee if your payment is not in the office by 8:00 am on the morning of disconnection. If service is disconnected you must sign a new contract to get reinstated.

Payments can be made by:

*Please bring bill when making payment

*Cash *Credit Card

*Check Master card

*Money Order Discover

*Bank Draft Visa or American Express

*Web – www.oneontautilities.com

Charges and Fees:

No Bill Fee	\$1.00
Transfer Fee	\$10.00 per service
Tampering Fee	\$100.00 per service
Gas Summer Cut off	\$50.00
Return Check Fee	\$30.00
Turn water on/off for customer	\$50.00 per trip
Relight Gas Pilot	\$50.00
Reconnect Fee After Hours	\$50.00
Meter pulled for non-pay (in addition to disconnect fee)	\$50.00

*Fees do apply when paying by credit card or online

(you will need your customer number and pin number to pay online, you can find this information on your bill)



**Know what's below.
Call before you dig.**

Uniform Color Code

For Temporary Underground Utility Marking

<input type="checkbox"/> Proposed Excavation	<input type="checkbox"/> Communication
<input type="checkbox"/> Temporary Survey	<input type="checkbox"/> Potable Water
<input type="checkbox"/> Electric	<input type="checkbox"/> Reclaimed Water & Irrigation
<input type="checkbox"/> Gas, Oil, Steam & Petroleum	<input type="checkbox"/> Sewer & Drain Lines